# 2019 **Staff@work**<sup>survey</sup>

Congratulations to our staff members who were mentioned a total of 5 or more times in the 2019 Staff@Work survey for their exceptional work and contributions to a positive work environment! See sample comments below.

WE ASKED....

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Would you like to highlight a colleague or manager who has made a particular impact on creating a positive work environment?

### ANDRINA MARSHALL

ASSOCIATE DEAN, SKAGGS SCHOOL OF PHARMACY PHARMACEUTICAL SCIENCES

• "Andrina Marshall is a model of leadership. As the head of administration for Skaggs School of Pharmacy and Pharmaceutical Sciences, she leads by example and inspires others to demonstrate professional excellence and to practice ethical behavior."

• "Wanted to take this opportunity to thank Andrina Marshall for her leadership skills. She leads by example and has many beautiful qualities including: compassion, caring, supportive, organized, and humble. She provides the SSPPS staff clear expectations, goals, and detailed information on the SSPPS strategic planning and mission. She is one of a kind."

• "She works hard for the Skaggs School of Pharmacy and supports and respects staff and all they do."

#### **ANNE FOOTER** CHIEF ADMIN OFFICER, MARINE PHYSICAL LABORATORY

- "I feel fortunate to work for Anne Footer. She is the ultimate leader, manager, supervisor. She truly exemplifies professionalism, expertise and total dedication at the highest levels. She cares for all."
- "Anne Footer is very understanding and fair. She has created a safe work environment where we feel valued."
- "She was the interim AVC at SIO and did a fantastic job of creating a positive work environment."

"Craig Kishaba is the greatest supervisor I have ever had!!"

mentions

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mentions

**CRAIG KISHABA** 

ADMIN VICE CHAIR, OPHTHALMOLOGY

- "Craig Kishaba Ophthalmology Vice Chair extremely kind, understanding and supportive."
- "I feel that my supervisor Craig Kishaba, ophthalmologist, has been very fair with me and my colleagues and very easy to talk to and approachable."

#### **RANDY LEOPOLD** SENIOR DIRECTOR OF PROJECT MANAGEMENT, CPM/DDS

• "Randy Leopold, Director in Capital Program Management, is very warm and has an open door policy to all employees when he's there. He will talk to everyone at all levels of the Department."

- "He exemplifies the Mission Statement of UCSD and of our department. He consistently demonstrates
  integrity, values his co-workers, welcomes their input and ideas and treats people fairly. Even under
  the most stressful situations and even at his very busiest, Randy takes the time to ask people how
  they are and listens to their concerns."
- "Randy Leopold with Capital Program Management is an inspiration to our department. He has created an amazingly safe and respectful environment."

#### **KEVIN CHOU** EXECUTIVE DIRECTOR, ITS

- "I think this is moving in the right direction. I'm impressed with the efficiencies and changes leaders like...Kevin Chou are espousing, driving, and supporting. Its become a much more refreshing and inspiring climate recently. I feel like we are better serving our customers and stewarding funds."
- "He is wonderful to work with."

mentions

#### **LINDA COLLINS** AVC, OFFICE OF CONTRACTS AND GRANTS

- "Linda Collins' leadership has been invaluable to the organization. She continues to praise and empower staff making them feel safe and comfortable; works well with others across the organization to achieve the goals and objectives. She will be missed dearly."
- "Linda Collins is always such a refined leader who is a calming influence and wonderful coach."
- "Linda Collins is an amazing leader and we will miss her terribly when she retires. Linda is very supportive of her staff and will do what ever she can to help, even if its a small task. She is kind and really cares about people."

#### **RALPH DAUPHIN** ASSISTANT DIRECTOR, HOUSING, DINING & HOSPITALITY

- "Ralph Dauphin has provided strong leadership during a period of transition."
- "My concerns stated in this survey, I have been able to talk to the departments coordinators and assistant directors expressing my concerns in regards to my supervisor and I do appreciate that they listen and have given helpful suggestions. ...[has] been supportive and helpful."

#### **STELLA SUNG** OCGA ASSOCIATE DIRECTOR/OCGA HEALTH SCIENCES

- "Stella Sung (OCGA) for being professional, helpful, and attentive! She is amazing to work with. She is super busy but makes time to take calls to discuss matters that were left unresolved/untouched."
- "Stella Sung (OCGA) is a very caring & knowledgeable individual who always strive to provide good customer service while managing a large team."
- "Stella Sung is amazing, working long hours and fighting and diligently pushing to support her staff in any way possible."



mentions

• "Carlos Rojas swooped in after our former Manager departed. He has made such a difference to the unit and the staff members who work here. He is creative, kind, logical and straight-forward. It has been wonderful to have this type of leadership."

"My supervisor, Carlos Rojas is amazing because of who he is..."

**CARLOS ROJAS** 

DIRECTOR/PMO, ACTRI

#### **DOUG EASTERLY** DEAN/ACADEMIC ADVISING, MUIR COLLEGE

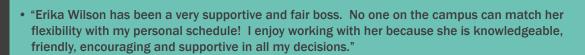
- "Doug Easterly, Dean of Academic Advising at Muir College, is a wonderful leader. He is pragmatic and compassionate. He steps in and helps when he can and provides an understanding ear when appropriate. Doug freely shares his knowledge, both inside his unit and with anyone who is open to asking for assistance. He is a consummate professional and I'm grateful to know him."
- "...amazing job of encouraging and supporting every member of this office. They continually suggest ideas and accommodations that we can make in our office to encourage outreach to our diverse student populations."

# ELIZABETH (LIZ) POWELL

- "Liz Powell has been an amazing AVC to work for. She is open and welcoming, friendly, and is happy to share team successes."
- "AVC Liz Powell is wonderful to work with and is very clearly committed to creating a positive work environment."
- "I also would like to recognize AVC Liz Powell for her leadership. The atmosphere here starts with her and we couldn't do such amazing work without her positive work environment."



mentions



• "Erika Wilson - RSC/HSSPPO, Strong leader, inclusive, approachable"

ERIKA WILSON

SENIOR DIRECTOR, RSC/HSSPO

• "Erika Wilson. She shows appreciation for the staff and their hard work."

#### **GARY MATTHEWS** VICE CHANCELLOR, RESOURCE MANAGEMENT AND PLANNING

- "RMP VC Gary Matthews is not only a great leader and extremely intelligent, he is also a wonderfully kind and understanding person."
- "VC Gary Matthews does an exceptional job in promoting a positive work environment and one in which everyone feels valued and appreciated for the work they do in supporting the campus. Gary goes out of his way to recognize the hard work and dedication of the RMP Team and he has always fully supported the educational development and career professional advancement of the RMP workforce within the budget constraints provided by the Campus."
- "Gary Matthews (RMP) genuinely cares about FM and understands that people are at its core values and supports his FM teams and it is greatly appreciated."

#### **KYMBERLY GOODSON** SLA PROGRAM DIRECTOR, UCSD LIBRARY

- "Kymberly Goodson actively looks for ways to make our huge department a team. I can't imagine supervising staff over 2 buildings and in 3 different locations, but Kymberly is tireless in seeking ways to recognize our efforts, encourage progress, offer opportunities for growth, and to make us a more cohesive unit."
- "Kymberly Goodson makes employee recognition a priority and provides opportunities for skill development and training."
- "Kymberly does an exemplary job of creating a positive work environment for staff, that is supportive of professional growth, and creating a team-focused working community. She also is very understanding of work/life balance for the staff that work in the program, and supportive of the needs of staff."

#### MALIA MAHI ADMIN SUPERVISOR, HDH

- "I really appreciate her attitude towards work and her commitment to our team and our office. Her work ethic and involvement in our office makes me want to work hard as well. I know that she works extremely hard to make sure our office performs at a high level, but i have never felt that she did not have time for my question or issue whether it was work related or not. I know that she supports me professionally, and she actively helps me and my staff members develop work skills. I wish every boss was like Malia :)"
- "...a fantastic manager and a wonderful employee. She really does care about our students."
- "Malia is a great leader to our team, very committed to the University/Dept. mission without lacking fairness and/or sympathy towards our residents and staff. Always positive, she empowers and trust us. Malia is a great communicator-listens and shares information, and also allows us to have a healthy work-life balance."



mentions

#### **PEDRO CRUZ** COMM/NETWORK TCHL MGR, ITS ARCHITECTURE & INFRASTRUCTURE

- "I'd like to acknowledge my manager, Pedro Cruz. He always supports me and my team and promotes a positive work environment."
- "Pedro Cruz has done a great job creating a positive work environment, and will listen and respond to any issues and problems."
- "Pedro Cruz always has an infectiously positive attitude."



#### SHERYL GERBRACHT DIRECTOR, ITS SERVICES

- "Sheryl Gerbracht, works very hard, has high standards and great work ethic."
- "Sheryl Gerbracht works hard to ensure equality and diversity in IT Services."



#### ALARIC BERMUDEZ FOOD SERVICE MANAGER, HDH

• "Most of the career staff at HDH are awesome to work with but a few that makes coming to work exciting and pleasant [is] Alaric Bermudez...[He is] my constant resource and always exemplifies teamwork."



mentions

#### **ANN HAWTHORNE** ASSOCIATE DIRECTOR/CSI, STUDENT LIFE

• "Ann Hawthorne is my supervisor and has always gone out of her way to ensure that I am comfortable, fairly treated, included, and given all available tools for success in my role. I appreciate her as a supervisor!"

#### CATHY BAEZ SR. ACADEMIC ADVISOR, MUIR COLLEGE

- "Cathy Baez at Muir College has been very positive in helping elevate the voices of staff in her unit, in providing an atmosphere that supports a strong work-life balance, and treats both staff and student workers as colleagues in the workplace."
- "...amazing job of encouraging and supporting every member of this office. They continually suggest ideas and accommodations that we can make in our office to encourage outreach to our diverse student populations."



- "Evelyn Hidalgo is a leader who genuinely cares about staff engagement and development. She strives to create a positive work environment rich in collaboration and treats all staff with respect."
- "Evelyn Hidalgo in Vice Chancellor Health Sciences is amazing. Her drive to support all staff between her managers and new recruits is exemplary. She has a true understanding of the UCSD Principle and mission and strives to create the best possible working environment for her staff."

## 5 JE mentions JE

#### **JENNIFER JOHNSON** MANAGEMENT SERVICES OFFICER, DEPARTMENT OF MEDICINE

- "Jennifer is an excellent manager and definitely creates a positive work environment. We have a very diverse division in race, gender, age, sexual orientation, etc and she is respectful and fair to all. She lets us have adjusted work schedules that allow us to have a better work/life balance. She encourages additional training for professional growth. She gives positive feedback and is a pleasure to work for."
- "Jennifer Johnson works hard to maintain a fair and productive work environment. She is trustworthy and displays accountability, and staff know that she is truly listening and will follow-up to make sure any issues are resolved."
- "She has made a positive improvement in our division."

#### JULIE WILKES ASSISTANT DIRECTOR, DEPARTMENT OF MEDICINE

- "Julie Wilkes has been an amazing colleague and supervisor. She is always willing to help and supports her staff. She makes the work environment very safe and her work ethic is stellar, inspiring those around her to do better."
- "I would like to acknowledge a colleague named Julie Wilkes who created a friendly and positive work environment for me here at UCSD. She viewed me as a collaborating colleague/friend and aided in providing me valuable information required to do my job effectively."
- "Julie Wilkes is a terrific manager and trainer. Even before she was promoted, she was a terrific manager and trainer. She strongly believes in UCSD's mission. She is very knowledgeable and she is always willing to share her knowledge with others."

### 5 mentions

mentions

#### **KIM AYOUB** DIRECTOR, TES HUMAN RESOURCES

- "She is a truly outstanding leader and goes above and beyond to make sure her teams have all the tools and support they need to succeed. Kim continues to support my growth by initiating exposure to advancement opportunities. I am grateful for her continued effort in establishing a professional environment supporting a work-life balance. I am truly happy being under Kim's leadership."
- "Kim is a phenomenal leader! She is supportive, diplomatic, and excels in guiding our office toward reaching our goals. I feel respected, heard, and trusted by her. She is patient, a great listener, and challenges us with honest feedback. I'm grateful for her leadership and wish everyone had such an amazing boss."
- "She has consistently been supportive our work and provides tools to grow in our position."

mentions

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#### LAURA WEIS SUPERVISOR, LIBRARY

- "Since working here, she is always looking for positive ways to make Geisel Library a better place to be for Patrons and employees alike."
- "Thank you Laura, for advocating for your staff and for supporting and promoting positive change in improving our departments services."

#### **LAURIE OWEN** AVC, OFFICE OF RESEARCH AFFAIRS

- "AVC Laurie Owen is a thoughtful, fair, and approachable leader."
- "Laurie Owen is an inspiration and who has helped me grow so much in her short tenure."
- "... Laurie Owen ORA (VC Research) have done an incredible job in their time here to create a positive work environment and meaningful lasting relationships with everyone in the office."

#### LINDSAY ROMASANTA DIRECTOR, VCSA STUDENT SUCCESS PROGRAMS

- "Dr. Lindsay Romasanta and her staff have developed strong relationships with my programs. They have volunteered to support events and make excellent connections and referrals of students to my office. They are well-versed in what my office offers to students. They also attend development events for staff and faculty to learn more about the population."
- "Lindsay Romasanta, SRS, has been amazingly supportive of my personal and professional goals. She is transparent, honest, and respectful in her communications with me and my co-workers."

LISA KELLOGG SR. DIRECTOR, ALUMNI COMMUNITY ENGAGEMENT

mentions

- "Lisa Kellogg (Alumni) has gone above and beyond to help mitigate the impact of negative leadership. She has kept her team looped in as best as she can, has provided constructive feedback and tools to manage and improve team morale, and in general has shown true leadership in the face of high frustrations."
- "Lisa Kellogg has created a positive, supportive and well-managed environment in the face of significant departmental change."
- "Lisa Kellogg from Alumni is an amazing supervisor and manager. I appreciate her support and professionalism."

#### LYNSEY BUERER CHIEF OF OPERATIONS, UNIVERSITY DEVELOPMENT

- "Lynsey Buerer is a colleague who has made a positive work environment for our entire department. She is a supportive, positive colleague who is constantly finding ways to improve the department and support her colleagues to help them succeed."
- "She is kind, positive, helpful, and discreet. I feel she is truly invested in my personal and professional growth and that of my colleagues."
- "Lynsey Buerer and...deserve much credit for helping University Development create a happy, productive, collaborative culture in our organization. I'm tremendously grateful to both of them."

#### MARLENE RICO HOSPITAL LAB TECH, OPHTHALMOLOGY

• "The Oculoplastics team is a great model of team work. Each individual is always willing to step in to help!"

mentions



- "Nancy Ho-Wu is a truly excellent leader and has such a positive impact on our department. She is fair, approachable and really listens to concerns from staff here."
- "She is a phenomenal manager and leader. She is the main reason why I stay and work in my Dept and UCSD in general. It is very rare to find such a strong, knowledgeable, fair and over all amazing manager/supervisor. In turn, she has created with staff a wonderful collegial environment. We work very well together as a staff group."
- "She is a phenomenal manager and supervisor. UCSD is very lucky especially the literature department to have such a knowledgeable, fair, kind and strong leader. She actually cares about her staff. She knows her stuff and backs up what she says. She is the reason why I stay at UCSD."

#### **PATTY CAMACHO** BUSINESS OFFICER, BIOLOGICAL SCIENCES

- "Patty Camacho, the Division Business Officer in the Division of Biological Sciences, is the best manager imaginable! She's approachable, really listens to everyone's concerns, and works hard at improving working conditions for all. Patty provides flexibility and allows staff to take the initiative in making improvements."
- "Colleagues Patty Camacho (Biology)...have greatly improved my ability to remain positive despite my current team and office environment."

### 5 P mentions P

#### **PAULA SODER** DIRECTOR, TALENT ACQUISITION AND DATA ANALYTICS, HUMAN RESOURCES

- "Nominating her for her fearless approach to creating positive change."
- "Paula Soder, HR department, is AMAZING! She is very knowledgeable and a great leader. I am SO HAPPY she is back in the HR Department. She works very hard to create a fair and positive work environment, where all employees feel valued and safe."
- "Paula Soder has created a positive work environment in my department and team. I know she has the best interest for the team and I'm able to trust and count on her."